

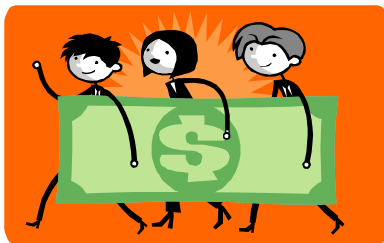
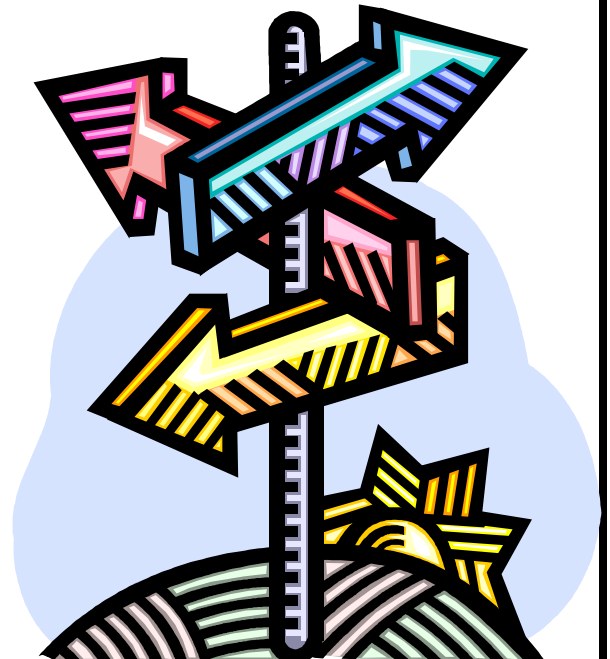
Our Intent



WV's Title XIX MR/DD Waiver will embrace the principles of Person-Centered Planning and Self Determination

You will be able to express and work toward your hopes and dreams

Treatment teams will be responsible for ensuring appropriate services are obtained



You will have an Individualized Waiver Allotment

Positive working relationships among all stakeholders will be established

Key Points

Individualized Funding Allotment



Training and education

Support of Person– Centered Planning goals and Self- Determination

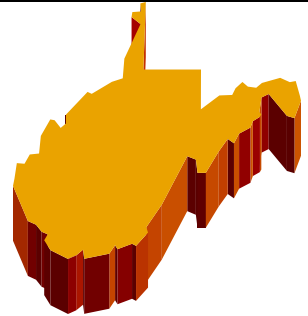


Increased knowledge about your costs to make educated decisions about your services and supports

Focus persons and families will have a sense of ownership and pride in the IDT process

Where Are We Now?

CMS has approved West Virginia's submission of the Title XIX MR/DD Waiver



APS Healthcare, Inc. has been contracted by WV to be a part of the Waiver process

Misinformation and rumor:



- * APS will not select your services
- * APS will not determine eligibility
- * APS will not use one assessment to determine your allotment

Poor communication between stakeholders

We do not have all the answers at this time





What Will Make Us Stronger?

Understanding what aspects stakeholders
can and cannot impact

Sharing in decision-making
as much as possible

Open lines of communication

Respect

Voicing our opinions and
concerns in positive ways

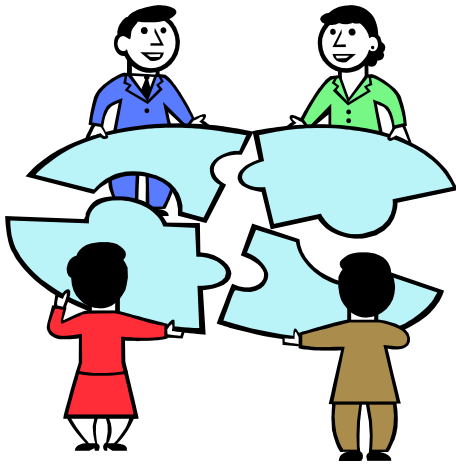
Working together collaboratively

Teamwork

Who Are the Stakeholders?

You and Your Team

Families and Friends



Service Provider Agencies

Independently Contracted QMRPs/ Providers



WV DHHR (BMS and BHFF)

Advocacy Groups

APS Healthcare, Inc.-West Virginia



Initial Steps...

BMS is having Town Hall meetings to gain input from all stakeholders about the Title XIX MR/DD Waiver manual

APS Healthcare staff are traveling throughout West Virginia to get to know you and your family, while keeping lines of communication open

APS Healthcare is developing mechanisms for improving stakeholder communication:

- ◆ Website: www.apshealthcare.com
- ◆ Training and Education
- ◆ Brochures & Newsletters
- ◆ Toll Free Phone: 1-866-385-8920

APS is interviewing and hiring staff members to expand our Statewide Waiver Team



In the Future

- ◆ Title XIX MR/DD Waiver manual will be developed with stakeholder input
 - ◆ Timelines will be established
 - ◆ As a part of the Person–Centered process, APS Healthcare will work collaboratively with all stakeholders to assist in the fair and equitable distribution of funds
- ◆ APS will provide education and information that is easily accessible to all stakeholders in order to improve quality
 - ◆ APS is developing a state-of-the-art process to improve choice, such as a listing of providers and available services