



Important Information for APS Providers Serving Advocate/HMOI Members

February 2009

Complex Case Management for Advocate/HMOI Members

APS Healthcare would like to introduce participating behavioral health providers to an essential resource available for Advocate/HMOI members, Complex Case Management.

What is Complex Case Management?

- **The coordination of care and services provided to Advocate/HMOI members with multiple or complex conditions.**

What is the goal of Complex Case Management?

- **This care management process assists Advocate/HMOI members with multiple or complex conditions to regain optimal health and improve their functional capabilities.**

What type of member would benefit from Complex Case Management?

- **Advocate/HMOI members with multiple or complex conditions, including, but not limited to:**
 - **Severe Persistent Mental Illness**
 - **Severe Physical Health Conditions with Co-existing Mental Illness**
 - **Physical Health Conditions which may significantly impact Mental Health**
 - **Mental Health Conditions which may significantly impact the member's Physical Health**

How can I refer an Advocate/HMOI member to Complex Case Management?

- **Contact APS Care Management at 800-458-7651.**

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